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Use of Health and Family Welfare Department website by Undergraduate Students of Government First Grade College in Haveri District, Karnataka

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Introduction

Governments across the world make information available through different channels to citizens to create a level of transparency, to represent accountability and to bring to the attention of the general public their achievements. Citizens use this information to make decisions regarding the level of confidence and accomplishment of governments. Besides, such information empowers the citizens to make choices in addition to making them aware of the progress made in different areas. Government information such as acts, policies and schemes are of immense importance to citizens. The real objectives of these policies and schemes are achieved only when the associated benefits reach down to the masses. With the development of World Wide Web, governments are able to harness the rich potential of the web, and reach to the citizens. On the other hand citizens also have a ready access to government information available on the websites of different Ministries and departments. With many citizen-centric e-governance initiatives thousands of services are delivered at the doorstep.

The various types of websites are available in the internet, like commercial websites, Government departmental websites, social websites, and academic websites. A Government department website can help broadcast information about the Government department to the general public. It can help to increase awareness of schemes, services and facilities to the public.

India has been always a front runner in adopting technology in governance. Since the beginning with an active support from National Informatics Centre many ministries and departments have been providing information and services to citizens. Government both at central and state level are actively engaged in building e-governance platforms for the citizens. From time to time the government of India has also framed many policies as a part of facilitating e-governance. In this study has covered Health and Family welfare department website which useful to Undergraduate students.

Health and Family Welfare Department

Major initiatives were taken to reach the goal of Health for all by 2000 A D on the lines of the policy directives issued from the Government of India keeping National Health Policy as a major objective. During the Eighth Plan period due emphasis was given to reach the entire population including the high-risk vulnerable group i.e. Mother and Children and Adolescents and also to focus attention on the under privileged segments of population in Tribal areas.

The Department of Health and Family Welfare Services implements various National and State Health programs of Public Health importance and also provides comprehensive Health Care Services to the people of the State through various types of Health and Medical Institutions.

Karnataka has been in the forefront of successfully implementing various health care schemes through Suvarna Arogya Suraksha Trust on an Assurance Mode, for the benefit of a large section of BPL and APL populace in the State including Road Accident Victims within the borders of Karnataka. The success of implementation through Assurance Mode was reinforced by the fact that there was 64% reduction in Out of Pocket Expenditure (OOE), mortality was reduced by 64% among BPL families and 12.3% households are more likely to access hospital care – as per a World Bank Study. Thus continuing the mandate of SDGs, the government decided to extend Universal Health Care in all the three sectors of primary, secondary and tertiary care to all residents of Karnataka by pooling resources from various on-going schemes.

Hence the launch of the pioneering "Arogya Karnataka" dedicated to the people of Karnataka. With this Karnataka is proud to be the FIRST STATE in the Country to declare and implement Universal Health Coverage to insulate Karnataka people from impoverishment as well as to ensure the overall health and well-being of the people of Karnataka.

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Facilities in Arogya Karnataka

1. Cashless Treatment on Referral Basis
2. Treatment On Also pay Basis
3. Health Card
4. Free treatment
5. Treatment On also pay Basis for General patient
6. State labour Insurance Policy.

Schemes available in Arogya Karnataka

1. Vajapeyi arogya shree
2. Rajiva Arogya bhagya
3. Yashaswini yojana
4. Rashtreeya Swasthya bheema for Senior Citizen
5. Rashtreeya Bala swasthya program
6. Mukyamanthri santwana Harish yojana
7. Indira Surakshya Yojane

Programs of Arogya Karnataka

1. Ayush Grama
2. Ayush school health program
3. Ayush mother and child care
4. Ayush health program through yoga
5. Medicinal plants garden

Objectives of the Study

1. To identify different purpose and use of Govt. Department Websites.
2. To examine the impact of Govt. department websites among UG students.
3. To observe characteristics of web-based communication among UG students.
4. To evaluate purposes for web-based information among UG students.
5. To find the strategies for web-based communication of the Government department.
6. To the find out the problems in searching Govt. Departmental Websites.

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Methodology

Stratified sampling technique has been used for present study. The Haveri district is stratified in 6 talukas, namely Haveri, Ranebennur, Byadagi, Hirekerur, Shiggavi, and Hanagal. From each taluka one Government First Grade College is identified on the basis Grass Enrolment Ratio. Total 2632 respondents were randomly identified from the total population. The researcher personally visited selected government first grade colleges. The researcher has visited the college s in working hours and interrupted the class rooms, with the help of the faculty members, the 2632 designed questionnaires were distributed in the class room by explaining the importance of the research work being undertaken. There were 2632 questionnaires were distributed to the undergraduate students out of which 1690 completely filled in questionnaire were received with response rate of 64.21% which is considered to be a good response.

Department of Health and Family Welfare

In this section, compared the characteristics like (Arts, Commerce and Science), gender (male and female) and location (Rural and Urban) with respect to awareness about links in homepage Links, awareness about impartment links in department of health & family welfare in GOK, usefulness about impartment links in department of health & family welfare in GOK , awareness about facilities in Arogya Karnataka Schemes (X4), usefulness about facilities in Arogya Karnataka Schemes, awareness about merged schemes in Arogya Karnataka schemes, usefulness about merged schemes in Arogya Karnataka schemes, awareness about programs in Ayush links and awareness about components of General health check up in Ayush grama of undergraduate students in Haveri district by applying the one way ANOVA followed by independent t test and the results are presented in the following section.

Null Hypothesis (H0): There is no difference between (Arts, Commerce and Science), gender (male and female) and location (Rural and Urban) of undergraduate students in Haveri district with respect to awareness scores about links in homepage Links

Alternative Hypothesis (H1): There is a difference between (Arts, Commerce and Science), gender (male and female) and location (Rural and Urban) of undergraduate students in Haveri district with respect to awareness scores about links in homepage Links

To test the above null hypothesis, the independent two sample t test was applied and the results are presented in the following table

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- A significant and positive relationship was observed between usefulness about merged schemes in Arogya Karnataka schemes (X7) with awareness about programs in Ayush links (X8) (r=0.0857) scores of undergraduate students at 5% level of significance. Hence, the null hypothesis (H_0) is rejected and alternative hypothesis (H_1) is accepted. It means that, the awareness about merged schemes in Arogya Karnataka schemes (X6) and awareness about programs in Ayush links (X8) scores of undergraduate students are dependent on each other.
- A significant and negative relationship was observed between usefulness about merged schemes in Arogya Karnataka schemes (X7) with awareness about components of General health check-up in Ayush grama (X9) (r=-0.1180) scores of undergraduate students at 5% level of significance. Hence, the null hypothesis (H_0) is rejected and alternative hypothesis (H_1) is accepted. It means that, the usefulness about merged schemes in Arogya Karnataka schemes (X7) and awareness about components of General health check-up in Ayush grama (X9) scores of undergraduate students are inversely dependent on each other.
- A significant and negative relationship was observed between awareness about programs in Ayush links (X8) with awareness about components of General health check-up in Ayush grama (X9) (r = –0.2058) scores of undergraduate students at 5% level of significance. Hence, the null hypothesis (H_0) is rejected and alternative hypothesis (H_1) is accepted. It means that, the awareness about programs in Ayush links (X8) and awareness about components of General health check-up in Ayush grama (X9) scores of undergraduate students are inversely dependent on each other.

MAJOR FINDINGS

Government websites are very helpful and useful to get updated information and apply for schemes and scholarships available on the websites for the undergraduate students. Government department websites provides up to date information to the users and very easy to access to students under study.

1. The Arts, Commerce and Science undergraduate students have different awareness about links in homepage Links.
2. The male undergraduate students have significant and higher awareness about links in homepage Links.
3. The urban undergraduate students have significant and higher awareness about links in homepage Links.

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4. The Commerce and Science undergraduate students have significant and higher awareness about impartment links in department of health & family welfare in GOK.
5. The male undergraduate students have significant and higher awareness about impartment links in department of health & family welfare in GOK
6. The rural undergraduate students have significant and higher awareness about impartment links in department of health & family welfare in GOK
7. The Arts, Commerce and Science undergraduate students have different usefulness about impartment links in department of health & family welfare in GOK.
8. The male undergraduate students have significant and higher use of impartment links in department of health & family welfare in GOK.
9. The urban undergraduate students have significant and higher usefulness about impartment links in department of health & family welfare in GOK.
10. The Science undergraduate students have significant and higher awareness about facilities in Arogya Karnataka Schemes.
11. The male undergraduate students have significant and higher awareness about facilities in Arogya Karnataka Schemes.
12. The urban undergraduate students have significant and higher awareness about facilities in Arogya Karnataka Schemes
13. The Arts, Commerce and Science undergraduate students have different usefulness about facilities in Arogya Karnataka Schemes.
14. The male undergraduate students have significant and higher usefulness about facilities in Arogya Karnataka Schemes.
15. The rural and urban undergraduate students have similar usefulness about facilities in Arogya Karnataka Schemes.
16. The Arts, Commerce and Science undergraduate students have different awareness about merged schemes in Arogya Karnataka Schemes.
17. The male undergraduate students have significant and higher awareness about merged schemes in Arogya Karnataka schemes.
18. The rural undergraduate students have significant and higher awareness about merged schemes in Arogya Karnataka schemes.
19. The Arts, Commerce and Science undergraduate students have different use of merged schemes in Arogya Karnataka schemes.

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20. The male and female undergraduate students have similar usefulness about merged schemes in Arogya Karnataka schemes.
21. The urban undergraduate students have significant and higher usefulness about merged schemes in Arogya Karnataka schemes.
22. The Arts, Commerce and Science undergraduate students have different awareness about programs in Ayush links.
23. The male undergraduate students have significant and higher awareness about programs in Ayush links.
24. The rural undergraduate students have significant and higher awareness about programs in Ayush links.

SUGGESTIONS:

1. Should create awareness about use of website of health and family welfare department.
2. The arts students need proper guidance to use website of health and family welfare department.
3. Proper training and workshop should be provide to female students about links in health and family welfare department website.
4. Regular update need to provide information to the public.
5. Accessibility should be provide to students about website of health and family welfare department.
6. Required proper guidance to students to get more benefits and facilities provided by the website of health and family welfare department.
7. Rural students need more awareness about facilities by the website of health and family welfare department.
8. Should create awareness to students about arogya Karnataka schemes in the website of health and family welfare department.
9. Required proper guidance to undergraduate students about Ayush links in website of health and family welfare department.
10. Should create awareness about merged schemes in arogya Karnataka schemes in website of health and family welfare department.

CONCLUSION

Internet and websites are the major sources of information for everyone. Government is facilitating number of services, schemes, scholarships and other infrastructure facilities to the Government First grade college. Electronic devices

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like laptops freely distributed to the Government First grade college. So in this study attempt has been made to analyze the devices available facilities provided, usefulness of websites and study reviles that the more number of students are using internet and websites to get various service facilities scholarships and other financial facilities provided by the Government.

The study was conducted on awareness and use of Government department websites, which are useful and helpful to undergraduate students. The findings of the study are useful to Government department to revise and update the information on websites. It is also useful to undergraduate students to use and search for schemes, facilities and services available in particular website and gets benefits.

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